

COMPLAINTS TO THE BBC: JULY 2009

The BBC answered just over 21,000 complaints from the audience in July 2009. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

The main issues were as follows:

Complaints were received from people unhappy that judge Arlene Phillips was to be replaced by former competition winner, Alesha Dixon, for the new series of Strictly Come Dancing.

Some viewers were unhappy with the commentary during the Michael Jackson Memorial: Live from LA, BBC Two, broadcast 7 July 2009.

Complaints were received from viewers unhappy that due to episodes of Eggheads not being broadcast in order, it appeared that the prize money had been reduced.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).