

Complaints to the BBC: May 2010

The BBC answered just over **16,000** complaints from the audience in May 2010. These ranged from a small number of complaints about potentially serious breaches of editorial guidelines through to a much larger collection of views about programme content and services.

Changes to the billed schedule on BBC One to accommodate a BBC News Special on 11 May covering the news of Gordon Brown's resignation and the announcement of a Liberal Democrat/Conservative coalition Government attracted complaints in May.

There were also complaints on 1 May when live coverage of the World Snooker overran resulting in Heroes being broadcast later than billed on BBC Two. On the same day some viewers using the BBC Red Button complained that they felt the amount of coverage of the Moto GP racing from Jerez which was available on Freeview was insufficient.

Finally, we received complaints from some viewers who felt it was inappropriate for the BBC to broadcast from a 'party' on a boat as part of the coverage of the Election Night results on BBC One.

The BBC's responses to some recent issues can be read on the [BBC Complaints website](#).